

# 2024 Responsible Sourcing Report



# **Table of Contents**

Letter from Our Chair, President and CEO	05
Responsible Sourcing Program	06
The Home Depot Human Rights Program	08
Our Commitments	10
Responsible Sourcing Standards	12
Collaborations	16
Enhanced Factory Responsibility Program	18
Process	20
Audits	
Corrective and Preventive Action (CAPA)	
CAPA Verification Program	
The Home Depot Audit Process	
Partnership	23
Transparency Improvement Program (TIP)	
Supplier Compliance Ownership Program Evaluation (SCOPE)	
Training and Communication	26
Conflict Minerals	30
Ethical Accountability	31
THD Responsible Sourcing Team	33

nless otherwise noted, all data included in this report is for the fiscal year ended January 28, 2024.





# **Letter from Our Chair, President and CEO**

Our values define who we are, and how we operate.

Forty-five years ago, we were founded on eight core values, which continue to guide every decision we make.

Although a majority of our products are sourced in North America, The Home Depot works with thousands of suppliers and factories around the world to source merchandise for our customers. Through our Responsible Sourcing Program, we strive to ensure our values direct each step of the supply chain to make a positive impact. It's incredibly important to us that the people who create what we sell are treated with respect in a safe and fair workplace, and that our suppliers benefit from our core values: Respect for All People and Doing the Right Thing. Ultimately, we want our customers to receive quality products that have been sourced responsibly.

I want to thank our associates and supplier partners for the progress we've made and continue to make as a company. Thank you for the many ways you help us advance our business and live our values.

"

Ted Decker

Chair, President and CEO



Responsible Sourcing Program



# **The Home Depot Human Rights Program**

Our values of Doing the Right Thing, Respect for All People and Taking Care of Our People are at the center of our Human Rights Program. The Home Depot and our affiliates, divisions and subsidiaries respect and support the dignity, well-being and human rights of our associates, the workers in our value chain, the communities in which we live and those affected by our operations.

The Home Depot is committed to respecting internationally recognized human rights. We review and are informed by the United Nations (UN) Guiding Principles on Business and Human Rights, the International Bill of Human Rights, and the International Labour Organization's (ILO) Declaration on Fundamental Principles and Rights at Work. We recognize that while governments have a duty to protect human rights, companies also have a responsibility to respect human rights. This means addressing the potential adverse impacts of our global operations.

We believe respecting human rights is of growing importance to our associates, workers, shareholders, investors, customers, consumers and the communities where we operate. There is both a business and moral case for working to ensure that human rights are upheld across our supply chain.

Through contractual arrangements and our Responsible Sourcing Program, we require our suppliers to acknowledge and abide by our human rights expectations. Our suppliers must agree to our Responsible Sourcing requirements as a condition of doing business with The Home Depot.

There is both a business and moral case for working to ensure that human rights are upheld across our supply chain.





## **Our Commitments**

The Home Depot and its affiliates, divisions and subsidiaries strive to conduct business in a responsible manner. As we expand our business activities and work with suppliers domestically and globally to meet customers' needs, it is important to maintain our collective commitment to human rights and safety in the workplace.

The Home Depot expects that all suppliers will abide by all applicable international and local laws, rules, and regulations in the manufacture and distribution of merchandise or services provided to The Home Depot. Our suppliers are also contractually required to comply with The Home Depot's Responsible Sourcing Standards, and are strongly encouraged to exceed those standards and promote continuous improvement throughout their operations. Our suppliers must be able to demonstrate compliance with these requirements at the request of The Home Depot.

Our Responsible Sourcing Standards establish the requirements that our suppliers must meet in order to conduct business with The Home Depot.

## **Respecting and Supporting Our Supply Chain Starts at the Top**



#### **Board and/or Committee of the Board**

Provides general oversight; receives annual progress report on and review results of the annual internal audit of the Responsible Sourcing Program



#### **Executive Leadership Team**

Our Executive Leadership Team sets the tone for our ethical standards an provides oversight and guidance, as needed



#### **Management**

Management is responsible for owning and managing risks and implementing actions to ensure Responsible Sourcing objectives



#### **The Home Depot Global Sourcing Offices**

Staff from our six global sourcing offices play a vital role in workir with our supply chain to ensure compliance with our standards



#### **The Home Depot Responsible Sourcing Team**

The Home Depot has dedicated associates focused on ensuring factories adhere to our standards



#### **Third-Party Auditors**

We use established third-party audit firms to conduct our Responsible Sourcing Compliance Audits



#### **Internal Audit**

Internal audit associates conduct annual audits to ensure our Responsible Sourcing Program is effective and operating as expected

# Responsible Sourcing Standards

#### **Laws and Regulations**

Suppliers must operate in full compliance with all applicable laws and regulations of the countries in which they operate.

#### **Child Labor**

Suppliers must not employ workers younger than the greater of 15 years of age – or 14 where the local law allows such exception consistent with International Labour Organization guidelines – or the age for completing compulsory education or the minimum age established by law in the country of manufacture.

In addition, suppliers must comply with all local legal requirements for the work of authorized young workers, particularly those pertaining to hours of work, wages and working conditions.

#### **Forced Labor**

Suppliers must not use forced, bonded (including debt bondage) or indentured labor, or prison labor, nor shall suppliers participate in slavery or trafficking of persons. This includes transporting, harboring, recruiting, transferring or receiving persons by means of threat, force, coercion, abduction, or fraud for labor or services. We also expect each vendor will conduct the due diligence necessary to ensure that all raw materials, components, and finished products come from sources that also meet this standard.

There shall be no unreasonable restrictions on workers' freedom of movement in the facility in addition to unreasonable restrictions on entering or exiting companyprovided facilities.

As part of the hiring process, workers must be provided with all documents relevant to their employment in a language they understand with a description of terms and conditions of employment prior to the worker departing from his or her country of origin, and there shall be no substitution or change(s) allowed in such documentation upon arrival in the receiving country unless these changes are made to meet local law and provide equal or better terms.

All work must be voluntary, and workers shall be free to terminate their employment. Employers and agents may not hold or otherwise destroy, conceal, confiscate, or deny access by employees to their identity or immigration documents, such as government-issued identification, passports or work permits, unless such holdings are required by law.

Foreign migrant factory workers should not be required to pay employers' or agents' recruitment fees or other related fees for the purpose of being hired or as a condition of employment.

#### **Harassment and Abuse** Suppliers must treat all workers with respect and dignity. No worker shall be subject to corporal punishment or physical, sexual, psychological, or verbal harassment or abuse. In addition, suppliers will not use monetary fines as a disciplinary practice. **Compensation** Suppliers must meet or exceed the minimum wage and compensation requirements as defined under applicable labor laws, applicable agreements and local regulations for regular work, overtime work, production rates, and other elements of compensation and employee benefits. **Hours of Work** Suppliers must ensure that, except in extraordinary business circumstances, on a regularly scheduled basis, workers shall not be required to work more than the lesser of (a) sixty (60) hours per week, including overtime or (b) the limits on regular and overtime hours allowed by the law of the country of manufacture. In addition, except in extraordinary business circumstances, all workers shall be entitled to at least one day off in every consecutive seven-day period. **Non-Discrimination** Suppliers will ensure employment - including hiring, salary, benefits, advancement, discipline, termination, retirement, or any other terms and conditions of employment - should be based solely on the person's ability to perform the job requirements and not the person's beliefs or any other personal characteristics. Freedom of Association Suppliers must recognize and respect the rights of workers to exercise lawful rights and Collective Bargaining of free association, including joining or not joining any association. Suppliers must also respect the legal right of workers to bargain collectively. **Health and Safety** Suppliers must provide a safe and healthy working environment in accordance with applicable laws and regulations. Suppliers must comply with all local environmental laws and regulations applicable to **Environment** the workplace. Factories must conduct business in a manner which minimizes their impact on the environment. Suppliers must not use subcontractors in the manufacture of products or product **Subcontracting**

components for The Home Depot without disclosing such information to The Home

Depot, and only after the subcontractor has adequately demonstrated compliance

with these Responsible Sourcing Standards.

#### Communication

Suppliers must communicate the provisions of The Home Depot Responsible Sourcing Standards to all workers and supervisors.

#### **Business Ethics**

Suppliers will conduct business with The Home Depot consistent with honesty and integrity and demonstrate the highest standards of business ethics. Suppliers will take no actions directed at improperly impacting the results of any audit including presentation of falsified records or coaching of employees. Consistent with The Home Depot Gift and Entertainment policy, suppliers will not offer any incentives to The Home Depot's associates or audit firm representatives.

#### **Monitoring and Compliance**

The Home Depot will undertake affirmative measures, such as announced and unannounced on-site audits of production factories, to monitor compliance with our Responsible Sourcing Standards. Suppliers must maintain on site all documentation necessary to demonstrate compliance with the Responsible Sourcing Standards, and suppliers must allow associates and/or representatives from The Home Depot full access to production facilities, worker records, production records and workers for confidential interviews in connection with monitoring visits.

Suppliers are expected to take necessary corrective actions to promptly remediate any noncompliance. Suppliers are expected to actively engage in remediation – including timely preparation and presentation of a Corrective and Preventive Action (CAPA) plan. The Home Depot reserves the right to terminate its business relationship with any supplier who is unwilling to comply with these Responsible Sourcing Standards.



## **Forced Labor Initiatives**

Our Responsible Sourcing Standards are reviewed and updated periodically as we assess the risks faced in our supply chain and determine how to manage those risks. We use a risk-based approach to assess and manage the many aspects of our supply chain oversight and support our efforts to conduct our business in a responsible and ethical manner. Part of this approach is monitoring current trends in the domestic and international labor markets to identify growing risk areas in our supply chain, and updating our standards and audit practices based on those trends.

In early 2019, we updated and expanded our standards with respect to forced labor to better align with standard global practices. We revised our standards to more specifically address practices that can create an environment where labor is forced, even if it appears voluntary on its face. We now provide specific requirements regarding worker's freedom of movement, supplier hiring practices, a worker's ability to terminate employment, access to identity or immigration documents, and payment of recruiting fees. In early 2021, we also updated these standards to prohibit all prison labor, removing the provision that previously permitted voluntary prison labor. Our forced labor standards are based on the code of conduct provided by the Responsible Business Alliance (RBA), the world's largest industry coalition dedicated to corporate social responsibility in global supply chains.



#### **About RBA**

- World's largest industry coalition dedicated to corporate social responsibility in global supply chains.
- Members, suppliers, and stakeholders collaborate to improve working and environmental conditions and business performance through leading standards and practices.

In early 2019, we also joined the RBA's Responsible Labor Initiative, a multi-industry, multi-stakeholder initiative focused on ensuring that the rights of workers vulnerable to forced labor in global supply chains are consistently respected and promoted. As a member of the Responsible Labor Initiative, we have access to best practices, tools, partnerships and other resources to better enable us to understand emerging issues, enhance our forced labor due diligence program and assist us in meeting regulatory requirements. These actions enhance and reinforce our oversight program, which includes factory audits that are focused on the areas that we believe pose the greatest risk.

Further, in late 2021, we started taking additional steps to reinforce the forced labor compliance aspects of Home Depot's Responsible Sourcing Program and to help us ensure the product we sell is free from forced labor and compliant with all applicable regulations. We created a cross-functional, advisory Forced Labor Working Group to oversee our forced labor compliance strategy. As part of that strategy, we work closely with our suppliers to conduct risk-based mapping and tracing of our supply chains and to improve supply chain visibility. We also continuously monitor external reports and regulatory developments to stay abreast of geographic-, entity-, and product-specific risks related to forced labor and to proactively identify and address specific risks that may exist in our supply chain. We hold suppliers accountable with expanded contractual requirements, certifications and audits; increased communications and training; and enhanced due diligence on high-risk supply chains requiring timely mitigation of any identified forced labor risk. We also conduct ongoing screening of our suppliers against sanctioned and listed entities.

We believe the actions we have taken to address the use of forced labor in the manufacture of products that we sell are appropriate and use a reasonable, risk-based approach to address this aspect of supply chain oversight.

## **Collaborations**

#### Retail Ethical Sourcing Assessment (RESA)



The Home Depot believes in ensuring our factories meet our requirements. We recognize that many of our partners receive Responsible Sourcing audits from many other retailers throughout the year.

In 2017, The Home Depot and Lowe's worked collaboratively to establish and implement a unified audit template for both companies. The goal of RESA is to avoid duplication of audits where The Home Depot and Lowe's are utilizing the same factories. We encourage other retailers to join us in reducing "audit fatigue" by utilizing RESA. RESA's collaborative approach allows for audit resources to shift and enables our Responsible Sourcing team and factories to dedicate those saved resources to further focus on improvement and compliance-related activities.

In addition to the RESA collaboration, there were 1,505 shared audits between THD and Lowe's from 2017 – 2023.

# Association of Professional Social Compliance Auditors (APSCA)



APSCA plays an important role in enabling brands, retailers, producers, and other partners to assess and work towards improvement in labor conditions, including human rights and social issues throughout supply chains. APSCA aims to increase the value and effectiveness of independent social compliance audits by enhancing the professionalism and credibility of individuals and organizations performing them.

All APSCA members are required to sign and abide by a Code of Professional Conduct, which defines their commitments and the responsibilities to which they must adhere and will be held accountable. As a member of the stakeholder board, The Home Depot participates in supporting the development of the program. In addition, we also require all of our third-party audit partners to be members of APSCA.

#### **Responsible Labor Initiative (RLI)**



The Home Depot is a supporting member of the Responsible Business Alliance's Responsible Labor Initiative. The RLI is a multi-industry, multi-stakeholder initiative focused on ensuring that the rights of workers vulnerable to forced labor in global supply chains are consistently respected and promoted. In 2022, The Home Depot was added to the RLI Steering Committee which is a governance body that consists of 13 voting positions. The Steering Committee is responsible for the strategic guidance and direction of the RLI and reports to the RBA Board of Directors.

The Home Depot supports the following Vision and Mission of the RLI: VISION: The rights and dignity of workers vulnerable to forced labor in global supply chains are consistently respected and promoted through responsible recruitment and employment practices.

MISSION: Members, suppliers, recruitment partners, and stakeholders use their collective influence and application of due diligence to drive the transformation of recruitment markets, reduce the risk of forced labor, and provide remedies in global supply chains at all stages of recruitment and employment.

#### **Responsible Workplace Program**



In addition to our membership in the RLI, The Home Depot has partnered with the Responsible Business Alliance Foundation to take part in the Responsible Workplace Program.

The Responsible Business Alliance Foundation and supporting program partner ELEVATE are implementing the Responsible Workplace Program, which aims to transform the market for ethical recruitment practices.

#### **Program Elements Available to Participating Companies Include:**

- Forced labor risks and recruitment worker surveys
- Worker-management communication training
- Effective pre-departure orientation training
- Mechanisms to improve workers' awareness of their labor rights
- Worker helpline and third-party support for migrant workers

2024 Responsible Sourcing Report | The Home Depot 17

# **Enhanced Factory Responsibility Program**

#### Supplier/Factory Responsibility Enhancement Initiatives

The Home Depot continues to raise the bar with our suppliers, and we want to recognize and reward those suppliers that lead the way in delivering best-in-class responsible sourcing practices through their strong commitment to continuous improvement.

This year, we launched a new Enhanced Factory Responsibility Program that rewards our most trusted partners that have delivered multi-year improvements and exceptional audit scores. We rewarded 111 factories with Enhanced Responsibility benefits this year and look forward to continuing to grow the list of top-performing partners in the years to come.

#### **FSC Policy Implementation Validation**

The Home Depot maintains a Wood Purchasing Policy that states The Home Depot will not offer products for sale that contain wood from regions identified in our latest Wood Purchasing Policy [https://corporate.homedepot.com/document/4894] unless it is Forest Stewardship Council (FSC)-certified. In addition, by the end of fiscal year 2026, The Home Depot will not offer for sale any wood for its U.S. and Canadian Lumber, Building Materials or Millwork departments from Atlantic Forest, Cerrado, Choco Darien, East African and Miombo, Eastern Australia, Ecuador, Gran Chaco, Greater Mekong, Russian Far East Forest, Sumatra and Borneo unless that wood is either third-party-certified as sustainable or plantation-grown. In support of this policy, the FSC assessment was built into the Responsible Sourcing Audit Program in February 2019.

Responsible Sourcing conducts audits for select factories that provide private brand or direct import products to The Home Depot in an effort to mitigate the risk that such factories are providing wood products from the restricted regions identified that are not FSC-certified.

# **Supplier Responsibility Enhancement Improvement Motivation Dedication** Inspiration **Award Sustainability Performance**

2024 Responsible Sourcing Report | The Home Depot 19

## **Process**

#### **Audits**

All non-Canada and non-U.S. factories producing private brand and direct import products for The Home Depot are required to receive a Responsible Sourcing audit prior to selling product to The Home Depot. We have the right to audit factories selling product to The Home Depot.



39
COUNTRIES

1,930
FACTORIES
222 AUDITED AT PEAK PRODUCTION

1,425
AUDITS
87 SUBCONTRACTORS AUDITED

1,632
FOLLOW-UP VISITS

#### **List of Countries Where Audits Were Performed**

Austria Bangladesh Brazil Cambodia China Ecuador Egypt
El Salvador
Estonia
France
Germany
Honduras

India Indonesia Israel Italy Malaysia Mexico Nepal Pakistan Peru Philippines Portugal South Korea Sri Lanka

Switzerland Taiwan Thailand Turkey United Kingdom Vietnam

#### Corrective and Preventive Action (CAPA)

The Home Depot believes deficiencies found during an audit should be first reviewed and addressed by the factory management team. We believe it is not only important for the factory to correct the problem, but also to prevent that problem from happening again. To that end, we have developed a comprehensive review and remediation program to address these deficiencies. The Home Depot works with our factory partners to develop strong, actionable plans with reasonable timelines to ensure both corrective and preventive solutions are put in place.

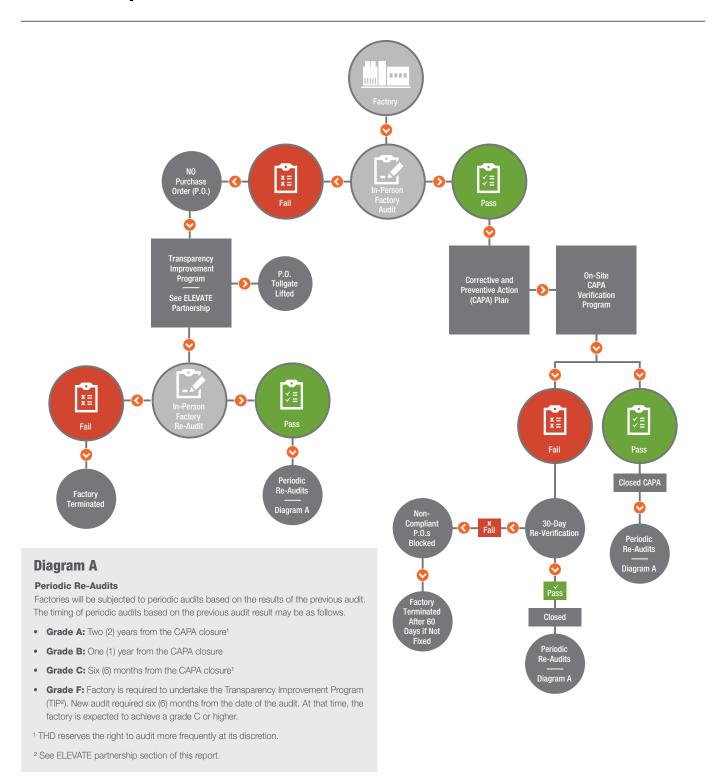
#### CAPA Verification Program

This program requires additional verification visits after a CAPA plan is approved so that the original auditor can verify corrective and preventive actions have been implemented.

If a factory does not implement the corrective and preventive actions approved in their plan by the expected milestones in the program, The Home Depot may cease all future purchase orders with that factory.

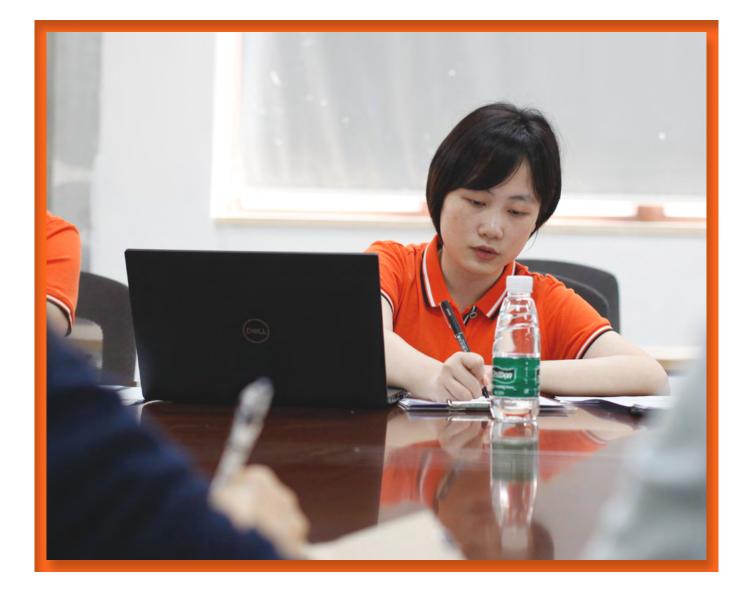


### **The Home Depot Audit Process**



# **Partnership**

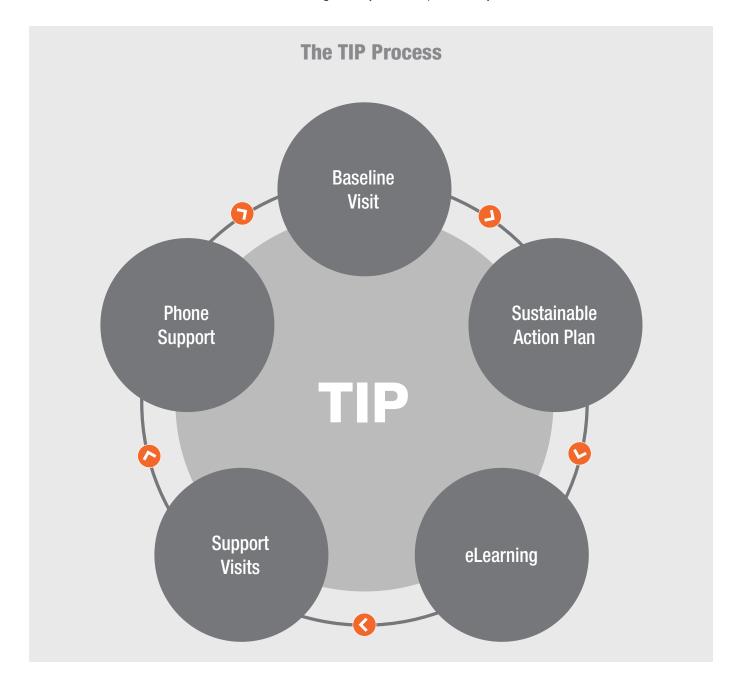
When heightened issues of noncompliance are identified, The Home Depot is committed to working with suppliers and factories above and beyond the traditional CAPA program to improve working conditions. The Home Depot has a two-pronged approach to working with suppliers and factories where recurrent or heightened issues have been identified: the factory-focused Transparency Improvement Program (TIP) and the supplier-focused Supplier Compliance Ownership Program Evaluation (SCOPE).



# Transparency Improvement Program (TIP)

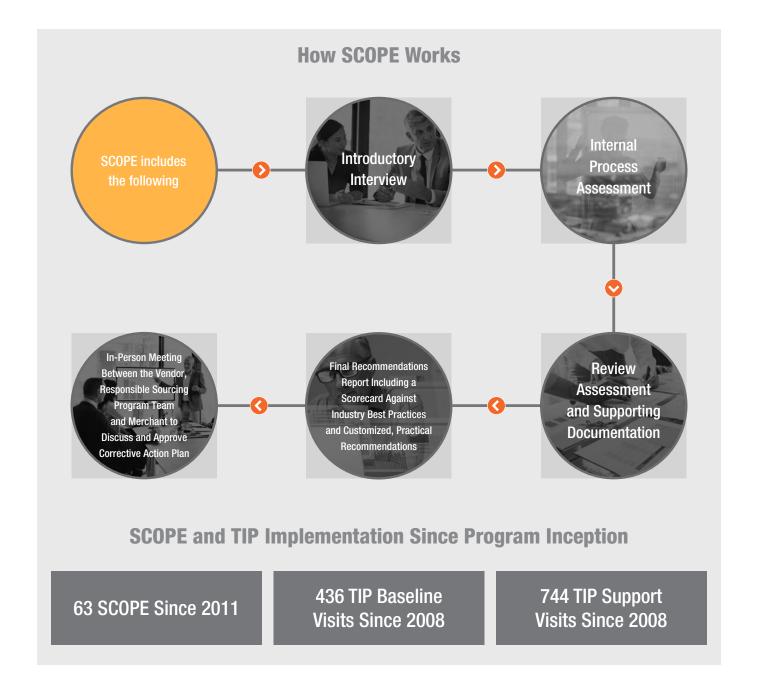
TIP is a factory-specific program unique to The Home Depot that is designed to support sustainable improvement for factories with recurrent and/or heightened issues. TIP was designed and is implemented by our third-party partners, LRQA and UL, two leading third-party business risk and sustainability solutions providers.

TIP is a six-month program designed to reinforce the need for transparency and provide factories with the opportunity and support needed to develop and implement management systems in a practical way and within reasonable time frames.



# Supplier Compliance Ownership Program Evaluation (SCOPE)

When serious issues are identified in a factory, The Home Depot also works with the supplier to understand what went wrong and provides guidance on how to improve their systems for managing factory compliance. We partner with LRQA and UL to use their SCOPE gap analysis to evaluate program effectiveness.



# **Training and Communication**

Number of Countries

900
Online Course Completions

Live Virtual Training
Sessions

507 vendors and factories worldwide

The Home Depot believes that through sufficient and effective communication, we can best partner with our suppliers and their factories to achieve our mutual goals.

The Home Depot continues to get closer to business partners via our online training system which provides an alternative solution for remote learning and helps our suppliers understand the Responsible Sourcing processes and policies, no matter where they are located. As a result, we have seen a significant shift by our vendors and factories in the utilization of the online and virtual training instead of the face-to-face classes.

In 2023, the online training:

- Continued to require that all new suppliers and factories undertake the training and present their certificate of completion at the time of their next audit. We believe this is driving better factory performance in our Responsible Sourcing Program audits.
- Continued to post a real-time seminar calendar online to give suppliers and factories the flexibility to register and join the training which fits their schedule and location.

Our online training program also has an "ask question" function so the Responsible Sourcing team can provide timely responses to the suppliers' and factories' questions.

We are committed to being transparent with our partners and to helping them understand our expectations so that they in turn will be transparent with us.

#### **Country Law Governance**

The Home Depot Responsible Sourcing team developed digital country law guides for 14 key countries of expansion outside of China to support the global supply chain migration we have seen since 2020. Each of these 14 guides contains a comparison to the corresponding Chinese laws related to our Responsible Sourcing Standards.

These guides provide our China-based Responsible Sourcing team with additional tools to better understand the varying legal requirements across key nations where our supply chain has expanded. The team has also utilized this tool to educate our internal and external partners. This includes monthly workshops with our global sourcing teams to ensure they understand how these requirements differ in each country, and what they should look for when conducting their own due diligence of new supply chain partners.

The following graphics illustrate the types of information contained in the guides at the time of publication.

VIETNAM	CHINA	
Child Labor/Young Employment		
Child labor: <15 years old	Child labor: <16 years old	
Young employment:	Young employment:	
• 13-15, only could work in specified work type list in MOLISA	• 12-16 years old: forbidden; only literature and art, physical culture and sport, special arts	
• 15-18, work in certain situation, with separated employee register approved by local labor office	• 16-18 years old: no hazard, health check, acknowledged by local government	
Employment Type		
Contracts: Two copies of written except for working terms less than 1 month	Contracts: Two copies of written	
Contract terms: Unfixed terms, fixed terms (<36 months)	Contract terms: Unfixed terms, fixed terms	
<b>Trial period:</b> (>=85% of the official salary>=minimum wage)	<b>Trial period:</b> (>=80% of the official salary>=minimum wage)	
• Normally 30 days, less than 2 months, 6 days for non-skilled jobs	• Terms <3 months: no trial period	
Termination notice:	• 3 months-1 year: <1 month	
• 45 days for unfixed term	• 1-3 years: <2 months	
• 30 days for fixed term	• Above 3 years: <6 months	
• 3 days for seasonal or less than 12 months	Termination notice: Normally 30 days; 3 days for trial period	
Severance pay: Worked for 12 months, 0.5 months salary for each working year	Severance pay:	
Special requirement: Expired. No special requirement was mentioned in the updated law	• <6 months: 0.5 months salary	
	• 6 months-1 year: 1-month salary	
	>1 year: 1-month salary for each working year	
Child Lober/Young	CHINA Employment	
Child labor: <15 years old  Child labor: <15 years old  Child labor: <16 years old		
Employment:	Employment:	
• 12-15 years old: light work, no hazard, consulted with the Labour Advisory Committee	• 12-16 years old: forbidden; only literature and art, physical culture and sport, special arts	
• 15-18 years old: H&S should be guaranteed/no excessive overtime	• 16-18 years old: no hazard, health check, acknowledged by local government	
Employment Type		
Part-Time worker: <48 hours per week	Part-Time worker: Less than 10%	
Temporary worker: <21 days/months and 2 months	Temporary worker: <6 months, temporary, auxiliary or substitute job positions only	
Foreign employees:	Foreign employees: Visa fee varied against origin countries and frequency of entry	
Service fee: <10% of total Cambodian employee  None and lightly fee USD 85 (4 th time are profiled in fee hand on the and district to the service fee.)  **The service fee: <10% of total Cambodian employee  **The service fee: <10% of total		
<ul> <li>Visa application fee: USD 35/1st time, re-application fee based on type and duration</li> <li>Regulations/Cor</li> </ul>	ntractual	
Internal regulations: >8 employees: needs approval by inspector	Internal regulations: Posted in factory (no approval required)	
Labor contract:	Labor contract: Open-ended contract:	
>2 Years: undetermined duration contracts	3rd time sign the contract	
<2 Years: fixed duration contracts	Or	
Strike:	More than 10 years	
Prior notice: at least 7 working days	Strike: N/A	
• The employer: refuse to pay their wage during the strike/could not hire new employee to replace them		

2024 Responsible Sourcing Report | The Home Depot 27

Conflict
Minerals
+
Ethical
Accountability



# Conflict **Minerals**

In-Scope **Tier 1 Suppliers** 

**Indicated 3TG in Their Products** 

**Countries Where 3TG Was Sourced** 

8

**Verified Smelters** or Refiners (SORs)

**SOR Sourcing from Democratic Republic of** the Congo (DRC) or **Neighboring Countries** 

The Home Depot is committed to the responsible sourcing of materials for our products, and we expect that our suppliers are likewise committed to responsible sourcing.

#### **Our Expectations**

We expect all suppliers manufacturing our products to partner with us to provide appropriate information and conduct necessary due diligence in order to facilitate our compliance with the conflict minerals law. We further expect all suppliers manufacturing our products to adopt sourcing practices to obtain products and materials from suppliers not involved in funding conflict in the Democratic Republic of the Congo and adjoining countries.

#### **Our Partnerships**

We partnered with our private brands and proprietary suppliers whose custom products contain Tin, Tungsten, Tantalum or Gold (3TG) to identify the source of any 3TG in the supply chain.

Through our due diligence process, which aligns with due diligence guidance from the Organization for Economic Co-Operation and Development (OECD), we received 100% participation from our in-scope private brands and proprietary Tier 1 suppliers for the calendar year ended December 31, 2023.

We continue to work closely with our suppliers to ensure that they implement responsible sourcing and encourage their smelters to obtain a "conflict-free" designation from an independent third-party auditor.

\* Certified as DRC Conflict-Free by either the Responsible Minerals Initiative, the London Bullion Market Association and/or the Responsible Jewelry Council.

We report this data as of the calendar year ended December 31, 2023, consistent with U.S. Securities and Exchange Commission rules.

# **Ethical Accountability**

### **Promoting a Culture** of Ethical Accountability

We provide ways for our suppliers, factory workers and service providers to report concerns when they think our Home Depot Responsible Sourcing Standards, values or compliance with the law may be compromised.

#### **Anonymous Reports**

Workers in all countries where we source goods may submit anonymous reports via www.THDsupplieralertline.com

#### **Supplier AlertLine**

Supplier AlertLine is answered by a live operator 24/7 in these countries:





U.S. and Canada 1-800-435-3152



Mexico 001-888-765-8153



China 86-400-880-1045



India (Dial Direct Access) 000-117 then (Dial) **800-435-3125** 



Vietnam (Access Code) 1-201-0288 then (Dial) **800-435-3152** 



# **THD Responsible Sourcing Team**

#### Cathy Cao – Senior Manager



Cathy Cao joined the Responsible Sourcing team as Senior Manager in November 2014. She is responsible for managing the Asia Responsible Sourcing team to drive and implement the company's global strategy throughout The Home Depot and supply chain partners. Cathy also leads the team to work closely with our third-party audit firm partners to ensure they are meeting our service level expectations and collaborates with multi-functional teams throughout The Home Depot to support the overall global sourcing business.

Prior to joining the Responsible Sourcing team, Cathy was the Supplier Quality Engineer (SQE) and led the SQE team of multiple categories in The Home Depot Asia Sourcing Office (ASO); was responsible for quality assurance at H.E.F. Group; and was a Radio Frequency Testing Engineer at Lucent Technologies.

Cathy holds a B.A. degree in English from the Shanghai International Studies University.

#### Weina Li – Manager



Weina Li joined The Home Depot in June 2012 as Assistant Manager of Responsible Sourcing and was promoted to Responsible Sourcing Manager in April 2014. She is responsible for supporting the Responsible Sourcing Senior Manager to manage the daily operation of the Responsible Sourcing team in Shenzhen and works closely with the third-party service provider for Responsible Sourcing audit-reporting system maintenance and enhancement. Weina also supports the Responsible Sourcing Senior Manager on Responsible Sourcing SOP enhancement and project management.

Prior to joining The Home Depot, Weina worked at PCH International as Senior Compliance Officer for four years and as Senior Account Manager and Auditor of System Auditing at TUV Rheinland Shenzhen Co., Ltd. for five years.

Weina holds a master's degree in Business Administration from the Renmin University of China.

#### Samantha Li – Senior Specialist



Samantha Li joined THD in September 2013 as Responsible Sourcing Senior Specialist. She works closely with the Responsible Sourcing ASO team and related Global Sourcing cross-functional teams in charge of all responsible sourcing issues for the kitchen and bath, indoor garden, and building material departments and The Home Depot Pro. Samantha has 15 years of working experience in social compliance and quality assurance auditing.

Prior to joining The Home Depot, Samantha worked as a Senior Assessor at PVH. Before that, she also worked as Social Compliance Specialist at Knothe Apparel Group SHA.

Samantha holds a bachelor's degree in Business Administration from the University of International Business & Economy in Beijing.

**Tina Liang - Specialist** 



Tina Liang joined The Home Depot in May 2024 as Responsible Sourcing Specialist. She works closely with the Responsible Sourcing ASO team and related Global Sourcing cross-functional teams in charge of all responsible sourcing issues for the lumber, building materials, electrical, outdoor garden and millwork departments.

Prior to joining The Home Depot, Tina worked as ESG Specialist at SHEIN.

Tina holds a master's degree in Russian Literature & Culture from the South China Normal University.

Nga Bui – Senior Specialist



Nga Bui joined The Home Depot in December 2022 as Senior Responsible Sourcing Specialist. She is responsible for implementing the Responsible Sourcing management system in our Southeast Asia supply chain, coordinating with functional teams and supporting the business growth in the THD Vietnam Sourcing Office.

Nga has 17 years of working experience in social compliance management and auditing in factory and sourcing companies. Prior to joining The Home Depot, she worked for Clarks Representative Office as a Supplier Working Condition Auditor and for Dintsun Enterprise Ltd. as Social Environmental Affairs Team Leader.

Nga holds a bachelor's degree in English Linguistics & Literature from the University of Social Science and Humanities, and a bachelor's degree in Human Resources Management from Open University of Ho Chi Minh City.

#### **Wendy Liu – Senior Specialist**



Wendy Liu joined The Home Depot in September 2017 as Responsible Sourcing Specialist. She is responsible for The Home Depot Responsible Sourcing Program service provider and supplier monitoring processes for the lighting, storage and digital décor departments. Wendy also is responsible for conducting factory audits and coordinating with functional teams in the Shenzhen ASO.

Prior to joining The Home Depot, Wendy worked as Social Compliance Auditor at UL for seven years.

Wendy holds a bachelor's degree from Hubei University in Economics.

#### Belle Hu - Specialist



Belle Hu joined The Home Depot in August 2022 as Responsible Sourcing Specialist. She works closely with the Responsible Sourcing ASO team and related Global Sourcing cross-functional teams in charge of all responsible sourcing issues for kitchen and bath, home application, patio, cleaning, BBQ and plumbing.

Belle has nine years of working experience in social compliance. Prior to joining The Home Depot, Belle worked as Responsible Sourcing Specialist at Tesco for four years. Before that, she also worked as Social Compliance Auditor and Report Reviewer at UL for four years.

Belle holds a bachelor's degree in International Economics and Trade from Arts and Sciences University of Hubei.

"A close partnership with both The Home Depot Responsible Sourcing teams has not only led to better tracking and tracing, but also enhanced our efforts to push the boundaries of this important work. We look forward to continuing our progress and collaboration with The Home Depot for years to come."

- Brian Greene, Chief Supply Chain Officer, HMTX Industries

Responsible sourcing has always been at the center of HMTX values. In recent years, we have continued to improve our Responsible Sourcing Program by partnering with leading partners and providers on end-to-end supply chain visibility solutions to enhance the management of our tier-1 and sub-suppliers in every country where we source our materials. We monitor our supplier network on a continual basis and collaborate with our production partners to enhance our transparency and quality of data provided to the market.







